Latin America & The Caribbean ///

### <u>Crown</u>

# **PRODUCTS** & SERVICES

### Ideas That Advance

At Crown, our commitment to innovation means we continually look for ways to advance the design, manufacture and support of material handling solutions that help provide excellent performance. SS

We promise our customers a premium experience that comes through:

- Crown's dedicated, global material handling team
- A wide range of lift trucks that are safe, efficient and ergonomic
- Advanced technology integrated within our lift trucks and beyond
- Comprehensive support for improved total cost of ownership.

#### // Proven Trucks

1.42-E

GRAVIT

FLO

- Lift trucks ideal for nearly any job
- Performance in the warehouse and beyond
- A forklift design leader recognized with more than 100 global awards

#### /// Dedicated Professionals

- Global, highly trained sales force
- Material handling technology expertise
- Dependable, capable support for critical logistics decisions

Visit crown.com For the complete product line

#### /// Advanced Technology

- Consistent technology across all Crown lift trucks
- Integrated, real-time data to drive performance
- Flexible implementation of automation

#### /// Complete Support

- Integrity Parts and Service System<sup>™</sup>
- End-to-end support for remarkable ROI
- Incredibly low total cost of ownership

# **Local Presence**

Crown locations and dealers are equipped to provide local service and support for every major market in Latin America and the Caribbean. With local expertise and familiarity with regional requirements, Crown can provide specific products and material handling solutions designed to fit your application requirements.



**33** Sales and Service Locations

3 Regional Training Centers

Crown solutions are available through an extensive retail network that provides sales and service in locations throughout Latin America and the Caribbean.

**Crown's Global and North American headquarters** remain in New Bremen, Ohio, where the company originated, with facilities that incorporate the latest technologies while preserving the town's past. **Crown's extensive network** of field service technicians is supported by millions of parts to ensure an outstanding first-time fix rate designed to keep our customers' operations running.





# **Global Strength**

Crown is one of the world's largest lift truck manufacturers, and supports customers in 84 countries through five regional headquarters. Distinguished by innovative product design and a collaborative approach to customer service, our knowledge of material handling practices and restrictions enables us to provide customers with outstanding solutions, locally and globally. From design to delivery and beyond, you can expect exceptional value from Crown.







Our extensive sales, distribution and service network is anchored by hundreds of retail locations throughout the world, focused on building local relationships that ensure a consistent customer experience no matter the customer size or location.



### Innovation **Begins with the Lift Truck**

Crown's technology innovations begin within the lift truck and extend to real-time actionable information for improvements in productivity, safety and uptime.

Performance can be further enhanced through operator assist features that streamline specific tasks and fullyautomated vehicles that perform designated tasks with limited supervision, virtually around the clock.



#### **Build Interaction Between** User and Lift Truck

- Engage operators with easy access to key performance and status indicators.
- Significantly contributes to fleet uptime by providing operators and technicians with a fast, easy and consistent approach to diagnostics and service.





#### **Control Maintenance** Costs

- Integrates truck, fleet, location performance and service data for valuable insight and optimal management.
- Helps control cost and improve performance with detailed data, real-time reporting and streamlined, proactive planning throughout the operation.

### Inf<sup>C</sup>Link<sup>®</sup>

#### Improve Lift Truck and **Operator Performance**

- Lift truck connectivity puts the power of accurate, on-demand operator and fleet management metrics at your fingertips.
- Helps monitor and manage performance factors that have the greatest effect on your operation's bottom line.
- Enables quick exploration and analysis of issues.

 Helps to establish performance benchmarks via interactive dashboards. Encourages improved safety and compliance,

increased productivity, and reduced cost. • Leverages connected fleet data and statistical analysis to help predict and avoid unscheduled

downtime.

## **Flexible Automation Solutions** with Accelerated ROI

Crown automation and operator assist solutions help increase operational productivity and accuracy while improving employee safety satisfaction.



R 1000 Reach Truck

**DualMode Automated Forklifts**, available in reach truck and tow tractor models, offer automated and manual operating modes to provide flexibility to utilize automation where it makes sense then switch to manual operation to accommodate dynamic changes in the production plan.



For low-level order picking applications, QuickPick™ order picking technologies uses wireless technology to remotely advance the truck. By reducing the number of times the operator gets on and off the truck, this operator assist feature helps promote safety, reduces operator fatigue and boosts productivity, saving up to five seconds per pick.





Auto Positioning System, an operator assist feature available on TSP Series, increases consistency and pick accuracy in very narrow aisle applications, boosting productivity up to 25 percent by taking a more effective route to the next pick position. Includes Auto Fence.



Auto Fence, available on TSP Series, helps promote safety by automatically slowing travel speed, stopping or limiting truck height within the VNA (very narrow aisle) based on the location of the truck.

# Lift Trucks for **Most Any Application**

Crown lift trucks support a wide range of demanding applications in warehouse, manufacturing and distribution.



**Dock Work** Maneuverability is key in exacting dock work. That's why Crown lift trucks are designed to make tight turns and give operators precise control.



**Order Picking** Speed and ease are paramount in demanding order picking situations. Crown lift trucks are designed to expedite each task and get more work done.



Transport Speed and durability go full force for applications that require transport of loads within the warehouse or in preparation for movement outside the warehouse.



**Rack Storage** Crown lift trucks support rack storage applications with precise operator controls to help ensure fast, easy and safe inventory movements.



**Narrow Aisle** Crown's leadership in narrow aisle applications means customers can count on lift trucks that make the most of every inch.



**Very Narrow Aisle** Tight aisles and soaring heights are familiar territory for Crown lift trucks. We have years of experience supporting efficient operations.



Bulk Storage Big, heavy loads rely on the strength of Crown lift trucks. Operators rely on the exceptional precision and control provided by Crown's Intrinsic Stability System.™



Outdoor

Crown's IC forklifts are designed to perform indoors and outdoors. Built to withstand tough environments, Crown's IC trucks won't let you down.



# Lift Truck Selector Guide

Model	Transporting	Dock Work	Lift Gate/ Mobile Delivery	Order Picking	Stacking	Putaway/ Retrieval/ Takedown	Towing	Side Loading/ Unloading	Double Stacking	Very Narrow Aisle
Automated Forklifts			-	-	-			-	-	
R 1000 Series										
T 1000 Series										
Counterbalance Forklifts								_		
RC Series Electric Cushion										
SC Series Electric Cushion										
FC Series Electric Cushion										
C-B Series Electric Pneumatic										
C-5 Series IC Cushion										
C-5 Series IC Pneumatic										
C-G Series IC Cushion										
C-G Series IC Pneumatic										
C-D Series IC Pneumatic										
Reach Trucks										
RM/RMD Series										
RR/RD Series										
ESR Series										
Man-Up Order Pickers										
TSP Series										
SP Series										
WAV Series										
Pallet Trucks										
PTH Series										
WP Series			•							
PW Series										
PE Series										
PR Series	•									
RT Series	•			•						
WT Series										
PC Series	•			•						
GPC Series	•			•						
MPC Series	•									
Pallet Stackers										
M Series	•									
ST/SX Series	•				•					
WF Series	•				•	•				
SH Series	•					•		•		
SHR Series								•		
SHC Series								•		
ES/ET Series										
DS/DT Series										
Tow Tractors										
TR Series							•			
TC Series	•			•						

**Proven Trucks** 



### **Electric Counterbalance** Forklifts

Counterbalance forklifts are designed to handle a wide variety of material handling tasks and can be customized with a range of load-handling attachments. No matter which Crown counterbalance forklift is selected, customers experience strength and durability for the long run.

#### FlexRide Adjustable Floorboard

This feature offers improved shock and vibration protection compared to a conventional floorboard and also includes a weight adjustment feature to fit operators of different sizes.

Available on RC 5700 Series

#### **Confidence Built-in**

The optional **D4 Armrest** features easy, one-handed adjustment of up/down and fore/aft positioning to fit nearly any operator and provide all-day comfort. Use with manual levers or with one of four integrated bionic controls - Fingertip, Dual-Lever, Mini-Lever or Combination.









**RC 5700 Series** Tire: Cushion Power: Electric 36V Load Capacity: 1360 to 1800 kg Lift Height: 2845 to 7165 mm

SC 5700 Series Tire: Cushion/Pneumatic (Super Elastic) Power: Electric 36/48V Load Capacity: 1360 to 1810 kg Lift Height: 1725 to 7010 mm



**C-B Series, Models 25-35** Tire: Pneumatic (Super Elastic) Power: Electric 80V Load Capacity: 2500 to 3500 kg Lift Height: 2720 to 6010 mm

**C-B Series, Models 40-50** Tire: Pneumatic (Super Elastic) Power: Electric 80V Load Capacity: 4000 to 5000 kg Lift Height: 3000 to 6500 mm





#### SC 6200 Series

Tire: Pneumatic (Super Elastic) Power: Electric 48V Load Capacity: 1300 to 2000 kg Lift Height: 2895 to 8075 mm FC 5700 Series Tire: Cushion Power: Electric 36/48V Load Capacity: 1810 to 2945 kg Lift Height: 1445 to 7920 mm

# **IC Counterbalance Forklifts**

Crown offers internal combustion (IC) lift trucks that produce real uptime and lower total costs—even in tough application environments. Available with weight capacities from 2000 to 3800 kilograms, Crown has an IC forklift available for a wide variety of indoor and outdoor applications.



#### Rugged Steering Axle

Large steering spindles equipped with kingpin and sealed taper roller bearings absorb impacts and keep moving parts free of contamination. A thick welded steel axle beam offers strength and durability.

#### Dual Element Air Cleaner

A heavy-duty dual element air cleaner provides advanced protection against engine contamination.

#### Hood Mounted Levers

Hood-mounted hydraulic control levers allow for a comfortable arm position to prevent operator fatigue.

#### Adjustable Full Suspension Seat

Adjustable full suspension seat offers all-day comfort and is adjustable for a wide range of operators.





**C-G Series, Models 15-20** Tire: Cushion Power: Internal Combustion - LPG Load Capacity: 1500 to 2000 kg Lift Height: 3000 to 6000 mm

**C-5 Series** Tire: Cushion Power: Internal Combustion - LPG Load Capacity: 1815 to 2950 kg Lift Height: 1445 to 7465 mm



C-G Series, Models 15-20 Tire: Pneumatic Power: Internal Combustion - LPG Load Capacity: 1500 to 2000 kg Lift Height: 2700 to 6000 mm



**C-5 Series** Tire: Pneumatic Power: Internal Combustion - LPG Load Capacity: 1815 to 2950 kg Lift Height: 1445 to 7465 mm



**C-G Series, Models 35-55** Tire: Pneumatic Power: Internal Combustion - LPG Load Capacity: 3500 to 5500 kg Lift Height: 2750 to 6050 mm



C-G Series, Models 60-70 Tire: Pneumatic Power: Internal Combustion - LPG Load Capacity: 6000 to 7000 kg Lift Height: 3000 to 6050 mm



C-D Series, Models 35-55

Power: Internal Combustion - Diesel

Load Capacity: 3500 to 5500 kg

Lift Height: 2750 to 6050 mm

Tire: Pneumatic

**C-D Series, Models 60-90** Tire: Pneumatic Power: Internal Combustion - Diesel Load Capacity: 6000 to 9000 kg Lift Height: 3000 to 6050 mm













**C-G Series, Models 35-55** Tire: Cushion Power: Internal Combustion - LPG

Load Capacity: 3500 to 5500 kg Lift Height: 2750 to 7000 mm



C-G Series, Models 35-55 Box Car Tire: Cushion

Power: Internal Combustion - LPG Load Capacity: 3500 to 5500 kg Lift Height: 2750 to 7000 mm



**C-G<sup>x</sup> Series, Model CG 20-35NXP** Tire: Pneumatic Power: Internal Combustion - LPG Load Capacity: 2000 to 3500 kg Lift Height: 3000 to 5990 mm



**C-G Series, Models 20-35** Tire: Pneumatic Power: Internal Combustion - LPG Load Capacity: 2000 to 3500 kg Lift Height: 1800 to 6010 mm



C-5 Series

Tire: Pneumatic Power: Internal Combustion - Diesel Load Capacity: 1815 to 2950 kg Lift Height: 1445 to 7465 mm



C-D<sup>x</sup> Series, Model CD 20-35NXP Tire: Pneumatic Power: Internal Combustion - Diesel Load Capacity: 2000 to 3500 kg Lift Height: 3000 to 7060 mm



**C-D Series, Models 100-160** Tire: Pneumatic Power: Internal Combustion - Diesel

Power: Internal Combustion - Diesel Load Capacity: 10000 to 16000 kg Lift Height: 3000 to 6500 mm



**C-D Series, Models 180-250** Tire: Pneumatic Power: Internal Combustion - Diesel Load Capacity: 18000 to 25000 kg Lift Height: 3000 to 6500 mm

# **Reach Trucks**

Rider Reach Trucks are generally used in narrow aisle applications where storage density and material handling productivity requirements are high.

#### Monolift<sup>™</sup> Mast

This innovative mast design offers excellent rigidity—all the way to 12,825 mm—and substantially greater load capacity at height.



Traction Control OnTrac<sup>™</sup> Anti-Slip Traction Control reduces tire spin and improves control.



Xpress<sup>™</sup> Lower The Xpress Lower feature increases lower speeds so the operator spends less time waiting for the load to lower and more time moving pallets.



**Regenerative Lower** The RM 6000 Series carefully uses energy and gives it back as the mast is lowered extending battery.









RM 6000 Series Load Capacity: 2000 kg Lift Height: 4875 to 10160 mm

**RMD 6000 Series** MonoLift<sup>™</sup> Mast Deep Reach Load Capacity: 1450 kg Lift Height: 4875 to 10160 mm **RM 6000S Series** Load Capacity: 2000 kg Lift Height: 4875 to 12825 mm

**RMD 6000S Series** MonoLift<sup>™</sup> Mast Deep Reach Load Capacity: 1450 kg Lift Height: 4875 to 12825 mm



RR 5700 Series Load Capacity: 1585 to 2000 kg Lift Height: 5025 to 10160 mm

RD 5700 Series Deep Reach Load Capacity: 1450 kg Lift Height: 5025 to 10160 mm



**RR 5700S Series** Load Capacity: 2000 kg Lift Height: 5025 to 11225 mm

**RD 5700S Series** Deep Reach Load Capacity: 1450 kg Lift Height: 5025 to 11225 mm



**DualMode R 1000 Series** Load Capacity: 1450 kg Lift Height: 4650 to 10160 mm



ESR 1200 Series Load Capacity: 1400 to 2000 kg Lift Height: 2760 to 14205 mm

# **Man-Up Order Pickers**

Crown can help improve your order-picking process. Impressive driving performance, stability and industry-leading ergonomics allow operators to work safely, productively and confidently at height.

#### MoveControl<sup>™</sup> Seat

Comfortable and confident operators are more productive. The Crown MoveControl Seat positions the operator for the right task.



#### Visibility

Clear vision is the foundation of operator confidence. With a large viewing window, the SP Series helps operators be more productive.



#### **Gena Operating System**

Provides users with an intuitive, data-rich experience of real-time lift truck operating metrics. The customizable display delivers information in multiple languages to engage a diverse labor force and simplify user onboarding.



The Wave<sup>™</sup> Work Assist Vehicle<sup>™</sup> Customers benefit from the Wave Work Assist Vehicle's ability to smoothly move up and down while traveling for better, faster order picking and put-away.









SP 1500 Series Order Picker Load Capacity: 1360 kg Lift Height: 3450 to 10210 mm

SP 3500/4000 Series Order Picker Load Capacity: 1360 kg Lift Height: 3450 to 10210 mm



TSP 1000 Series (shown) Turret Order Picker Load Capacity: 1500 kg Lift Height: 4900 to 13485 mm

TSP 1500 Series Turret Order Picker Load Capacity: 1500 kg Lift Height: 4900 to 17145 mm

Available with: • Auto Positioning System Auto Fence



WAV 60 Series Work Assist Vehicle Load Capacity: 135 kg operator, 90 kg load tray, 115 kg load deck Platform Lift Height: 2995 mm

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#### SP 3570F Series

Straddle Load Capacity: 1360 kg Lift Height: 5335 to 9295 mm

#### SP 3580F Series (shown) Platform and Cart Handler

Load Capacity: 680 kg Lift Height: 5335 to 9295 mm

# **Pallet Trucks**

Pallet trucks are used in a wide range of floor-level applications. They provide a reliable, economical material handling solution.

#### **Rugged and Powerful**

A Crown-designed and -built drive unit has a powerful AC drive motor, robust in-line spur gears, and is top-and-bottommounted to provide power and durability.

#### **Guaranteed Durability**

A heavy-duty undercarriage and power unit provide the rugged durability customers demand.









PTH 50 Series Hand Pallet Truck Load Capacity: 2300 kg

Also available in galvanized.

**PTH 50S Manual Scissor Lift** PTH 50PS Powered Scissor Lift Hand Pallet Truck Load Capacity: 1000 kg Lift Height: 790 mm



PE 4500 Series End-Control Pallet Truck Load Capacity: 3640 kg Forks: Double and triple lengths available Power steering available

PR 4500 Series Rider Pallet Truck Load Capacity: 3640 kg Forks: Double and triple lengths available



PC 4500 Series

lengths available



GPC 3000 Series Center-Control Pallet Truck Low Level Order Picker Load Capacity: 3625 kg Load Capacity: 2700 kg Forks: Double and triple Platform Lift Available

Available with:

Available with: • QuickPick Remote System



MPC 3000 Series Order Picker with Mast Load Capacity: 1200 kg Lift Height: 800 to 4300 mm



QuickPick Remote System

DualMode T 1000 Series Tow Tractor Rolling Load Capacity: 5000 kg



WP 3200 Series Walkie Pallet Truck Load Capacity: 2020 kg



PW 3500 Series Walkie Pallet Truck Load Capacity: 3630 kg



**RT 4000 Series** Rider Pallet Truck Load Capacity: 2000 kg Forks: Double length available



WT 3000 Series Platform Pallet Truck Load Capacity: 2500 kg Platform: Foldable or fixed



Innovative technology and heavy-duty construction are the cornerstones of Crown's tow tractors, offering proven pulling power and control for manufacturing, warehouse and distribution center applications.



TR 4500 Series Tow Tractor Rolling Load Capacity: 4535 kg



TC 3000 Series Tow Tractor Load Capacity: 3000 kg

# **Stackers**

Stackers are used in applications where loads can be stored above floor level and when minimal travel distances are the norm.

#### X10<sup>™</sup> Handle

Crown's X-10 Control Handle provides easy access to 10 control and safety features within reach throughout the work cycle.



#### **Exceptional Visibility**

GUOM

The sloped, low-profile power unit cover, center-mounted handle and clear mast design provide operators an exceptional all-around view.







M 3200 Series Walkie Straddle Stacker Load Capacity: 900 kg Lift Height: 2305 to 3655 mm

**ST 3200 Series** Walkie Straddle Stacker Load Capacity: 1134 kg Lift Height: 3236 to 4267 mm





SH 5500 Series Heavy-Duty Walkie Straddle Stacker Load Capacity: 1810 kg Lift Height: 3235 to 4875 mm SHR 5500 Series Heavy-Duty Walkie Reach Stacker Load Capacity: 1130, 1360 and 1585 kg Lift Height: 3235 to 4875 mm



**ET 4000 Series** Fork Over Stacker Load Capacity: 1200, 1400 and 1600 kg Lift Height: 2440 to 5400 mm **DT 3200 Series** Double Stacker Load Capacity: 2000 kg Lift Height: 1670 to 2600 mm



**SX 3200 Series** Walkie Straddle Stacker Load Capacity: 1814 kg Lift Height: 3236 to 4899 mm



WF 3200 Series Fork Over Stacker Load Capacity: 1200 kg Lift Height: 1550 to 4400 mm



SHC 5500 Series Heavy-Duty Counterbalance Walkie Stacker Load Capacity: 1130, 1360 and 1810 kg Lift Height: 2895 to 4365 mm



**ES 4000 Series** Fork Over Stacker Load Capacity: 1200, 1400 and 1600 kg Lift Height: 2440 to 5400 mm



DS 3200 Series Double Stacker Load Capacity: 2000 kg Lift Height: 2100 to 2300 mm

# Work Assist<sup>™</sup> Options and Accessories

Crown's wide selection of options and accessories are designed to enhance operator productivity and comfort for unique applications and workplace environments. These rugged tools can be easily combined and positioned in the location well suited to the application and the user.





Pad Clips / Scanner Hooks

Vertical Shrink Wrap Holders





PTH Load Tray and Storage Trays Accessory Clamps / Mountings



Storage and Shrink Wrap Trays







**Cup Holders** 

**Fans and Lights** 





Work Lights

Mirrors



Three Pocket Organizer / Rear Storage Bin

# **Integrity Parts and Service System**

Crown's Integrity Parts and Service System is built on a system of performance to support a low total cost of ownership. This system is characterized by parts availability, factory support and trained technicians. Crown provides the resources and expertise to help maintain the performance and value of its lift trucks for the long haul.



V-Force<sup>™</sup> Battery and Charger Options A full line of battery and charger options and support is available through Crown's dealer network.

Crown Assured Performance



Crown



#### **Crown**



#### **Crown Integrity Parts System**

The value of the Crown Integrity Parts System becomes apparent with each Crown lift trucklonger parts life, less downtime, easier and faster part replacement, lower labor costs, a longer life and higher performance.

Trust a respected lift truck manufacturer over a look-alike parts supplier to provide a long-term performance advantage for your lift trucks.

The integration of parts and service enables Crown to rapidly provideand replace-parts and maintenance solutions that translate to uptime, all the time.



#### **Crown Integrity Service System**

Crown has made substantial investments in engineering, technology and our people to provide expert assistance from our customer call center representatives, as well as excellent service support, warranty coverage and reliable parts.

# Comprehensive Training

Learn from the experts. Crown can help you in your effort to provide a safe and productive powered industrial lift truck work environment with training products and services for your operators, trainers, supervisors, technicians and even your workplace pedestrians. Available through our regional training centers and retail branches located throughout North America, Crown's forklift training programs can help you promote performance, encourage safety and reduce your total cost of ownership.

#### The Most Important Factor is You

Crown lift trucks are designed with safety top of mind, but a lift truck is only as safe as its operator. That's why we not only build safe lift trucks, but also provide excellent, comprehensive training programs.



### encore

#### Crown Encore<sup>™</sup> Lift Trucks

With comprehensive repair and replacement and the assurance of an industry-leading warranty, Crown's Encore Lift Trucks provide guaranteed performance at a competitive price.

- Repair and replacement
- Complete reconditioning
- Finishing and inspection

As a global leader in material handling, Crown has the responsibility and the opportunity to make a difference. We believe this difference starts with

our sustainability promise, processes and products.

Lift Trucks for Every

# Warehouse **Solutions**

At Crown, we can provide extra value in your material handling solutions. Let Crown take the time to design, plan and implement your customized solution, allowing you to remain focused on your business objectives.



Application



Warehouse Solutions Products





**V-Force Batteries** and Chargers

Warehouse Solutions **Design Services** 



ecologic

Clean Environment, Smart Busines



Dock & Door Solutions



**Integrity Parts** 



**Operator and Fleet Management** 



Rentals



Safety and Training



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