



CUSTOMER RESULTS



“From our experience, the Crown truck holds up the best. It has the heaviest undercarriage. They are tanks — they really hold up. Also, the power steering and other ergonomic features means we are able to run the [truck] all day without the operators getting fatigued.”

Pete Lepschat,
Engineering Services Manager
Henningsen Cold Storage Co.
Hillsboro, Oregon

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REAL RESULTS.

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Henningsen Cold Storage

Increase Productivity and Operator Comfort with the PE 4500 Series

APPLICATION

As one of the largest public refrigerated warehousing companies in the U.S., Henningsen Cold Storage delivers refrigerated logistics through a national warehouse network totaling more than 53 million cubic feet of multi-temperature controlled storage (-20 to +60°F).

CHALLENGE

In the past, the company had trouble finding pallet jacks that were robust enough to hold up in a refrigerated application. Henningsen’s operators use the rider pallet forklifts for low-level order picking, as well as loading and unloading trailers on the dock. Competitor trucks could not stand up to the tough, demanding environment — the undercarriage would crack under the repeated stress and strain. Operator fatigue was also apparent over the course of a shift due to the constant maneuvering of the truck in tight spaces.

SOLUTION

The company utilizes the Crown PE 4500 Series with electronic power steering in its Salem and Portland, Oregon facilities. The PE 4500 Series features the industry’s largest, most powerful drive unit and up to 45 percent more steel than competitive models in areas of the truck that face constant stress and the highest risks of costly damage. The trucks are designed for optimal ergonomics to reduce strain and fatigue, while allowing operators to accomplish more at a faster pace even in the most challenging environments. Henningsen depends on the optional power steering feature to help operators maneuver and control the truck effortlessly — making them more comfortable and productive. It’s ideal for dock work or any application that requires frequent turning and maneuvering in tight, congested spaces.

RESULT

- **Exceeded expectations by increasing productivity 50 percent**, by easily handling the company’s increased volume with its current fleet.
- **Enhanced operator comfort and efficiency** with the PE 4500’s superior ergonomics and power steering system.

BOOST
PRODUCTIVITY BY
50%